



# Fiserv-Integrated Solutions

LRS® Output Management Solutions for Licensed and Service Bureau Clients  
Using the LoanServ™ from Fiserv

**Increase reliability and control while lowering the cost of business-critical document delivery.**

**fiserv.** Levi, Ray & Shoup, Inc. (LRS), the worldwide leader for over 25 years in providing output management solutions, is a strategic Fiserv partner. LRS offers a cost-effective, single-vendor solution to deliver critical Fiserv and non-Fiserv business documents throughout the enterprise.

## Ensure critical documents are delivered the first time

Missing reports can delay decisions, impact customer satisfaction, and hamper core financial services. For example, delays in producing letters and checks can accrue penalties for your organization, while putting your customers at risk.

The LRS solution directly communicates with printers and other devices in order to ensure delivery of critical business documents. Fiserv-generated reports, letters, and checks can be viewed online and routed to printers, email or fax servers, archives, and more.

## Consolidate hardware and enable disaster recovery

Organizations working with documents generated from the LoanServ often maintain a print server, a check application, and/or a report server.

When problems occur, administrators often must look at multiple systems to locate the problem.

LRS software establishes a single point of control for an end-to-end view of all loan servicing and other application output, all the way to each destination. These capabilities eliminate the need for multiple products and dedicated print hardware. Moreover, the browser-based interface controls the system without requiring physical access to it. This enables secure placement of the server and the inclusion of critical document delivery within disaster recovery sites.

## Enhance corporate identity with customized electronic check printing

Printing on pre-printed check stock necessitates additional physical storage and costly upkeep. Likewise, forms tools or check applications are expensive and do not ensure that checks print.

LRS electronic check printing enhances the appearance of check images, ensures checks print, and enables use of lower cost blank laser check stock.

*"I originally thought we'd just upgrade our outdated print server. But after seeing the LRS solution, we realized there was a better way!"*

— Fiserv Service Bureau Client

**Example:** A Fiserv customer needed a better way to manage and deliver their checks, letters, reports, and other business-critical loan servicing output. Using the LRS solution, they were able to enhance the look of their checks and centralize control.

They eliminated use of an outside company to create, maintain, and store their pre-printed forms and check stock. Since LRS created the electronic forms, the company also avoided investing in an expensive forms design tool, saving them additional tens of thousands of dollars as well as increasing staff efficiency.

Their check disbursement costs have been *reduced by a factor of three* and the company also eliminated an outdated print server and report server.

## Fiserv-Integrated Solutions — Technical Highlights

LRS Enterprise Output Management Solutions quickly improve how an organization manages and delivers critical documents, from a mainframe or other platforms to their network devices, email, fax servers, and archives. Administrators gain a single point of control over all documents and network devices.



"We print only the pages each investor needs, directly to their printer."

### Fiserv clients use LRS software to:

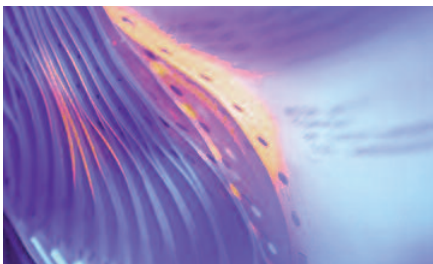
- Consolidate all types of Fiserv output through a single-vendor solution
- Provide end-to-end assured delivery with error recovery
- Deliver documents to any destination: printers, email, fax, COLD, browser, etc.
- Enable authorized users to view, print, retain, and email print jobs
- Securely administer output and devices from a browser
- Receive and manage output from other non-Fiserv application vendors
- Use compression and optional strong AES encryption/decryption
- Split reports by area, department, investor, etc.



"We've eliminated penalties due to delays, for both our organization and our customers."

### Electronic checks:

- LRS creates electronic forms using a customer's logos and signatures. Forms and checks can be delivered to any laser printer or optionally to decryption-capable printers
- Electronic check data can be received in a paused state, allowing the check printing operator to prepare the check printer and print checks as needed



"Customer service has improved as our letters go out in a timely manner."

### Letters and reports:

- Authorized users can view reports and letters by report name, account number, customer number, department, or other meaningful information
- Solution automatically finds and extracts meaningful report names for easy report identification

Call us at 217-793-3800 and ask for a Fiserv partnership specialist to learn how we can help your organization manage Fiserv output.