LRS Personal Print Manager
End User Desktop Printing, Simplified

Helping users locate, add, and delete printers and more

LRS® Personal Print Manager is a feature of the LRS Output Management suite that lets end users quickly and easily manage most everyday print-related tasks without calling help desk and other support staff. Running as a system-level utility on most major desktop computing platforms, the solution enables users to:

- Easily locate, add, and delete VPSX® defined printers

- Set preferences like default printer, paper handling & color options, etc.

- See the status of queued print jobs and delete them if desired

- Stop worrying about outdated or incorrect print drivers

- Set up and maintain a user profile with various print and scan-related preferences (e.g., default MFP interface language, pull print delegates, scanning defaults, etc.)

Many desktop operating systems; one central point of control

IT departments in global enterprises often need to support heterogeneous desktop fleets. Some departments or locations may run Windows® desktops while others utilize Apple® macOS® or Linux® workstations. Regardless of what hardware they use to do their jobs, all users need the same level of control and security when it comes to printing and scanning critical documents.

The LRS Personal Print Manager (PPM) solution offers users the same high level of control over desktop printing, irrespective of what workstations they are using. This not only helps users stay productive, but dramatically simplifies life for the help desk teams tasked with supporting end user print issues. By enabling IT self-service, the solution reduces the support burden; and when IT intervention is required, technical staff benefit from having a uniform set of print capabilities that spans multiple platforms.
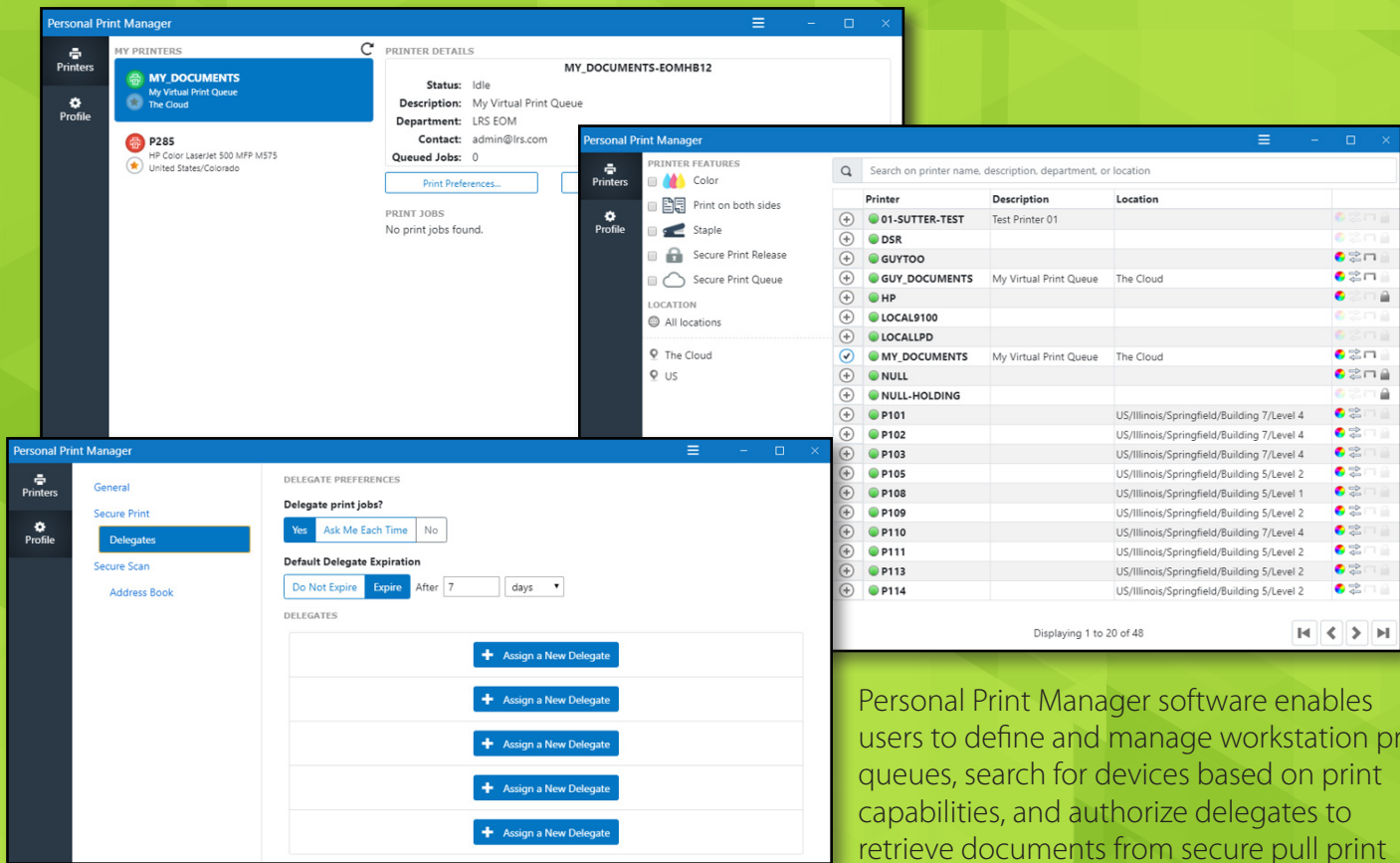
LRS Personal Print Manager Features & Benefits

LRS Personal Print Manager functionality is included as a part of the LRS Output Management suite. This simple yet powerful tool can help your organization:

Save Money: Empower end users to take care of most simple print-related tasks without involving costly IT administration and help desk staff. Leverage powerful policy print rules to encourage further cost savings on the part of end users.

Reduce Complexity: Establish a uni-form level of desktop printing and scanning management functionality across the organization, regardless of the operating systems in place in user workgroups. Single sign-on and user-definable language options ensure an intuitive user experience.

Improve Security: Leverage the built-in encryption functions of the LRS suite and track user actions with the help of our powerful auditing and accounting tools.

Personal Print Manager software enables users to define and manage workstation print queues, search for devices based on print capabilities, and authorize delegates to retrieve documents from secure pull print queues on that user's behalf.

Technically Speaking

What software do end users need to install on their personal computers to take advantage of these functions?

None. In a typical enterprise computing environment, administrators can remotely configure the Personal Print Manager software and push the client to the remote Windows, Mac®, or Linux desktops with no user intervention.

Our organization has users in multiple countries. Are there different versions of PPM to support various languages?

The single version of the software has native support for multiple languages. The language shown in the PPM menus is determined by the language currently running on the user's desktop. Settings within the product also control the language used on MFP touchscreens.

What security measures are in place to restrict user access to printers and various print functions?

User authentication is controlled according to Active Directory or LDAP security rules, and the Personal Print Manager solution leverages single sign-on functionality to minimize the users' need to constantly re-authenticate.

Empower your end users by letting them manage desktop document output whenever, wherever, and however they want.

Contact LRS to learn more about our enterprise print and other output management solutions.

LRSOutputManagement.com